



Advertising & Reward for a Lost Pet Claim Form

Notice: The information collected on this form about you and your pet and otherwise in respect of this claim is required by Furkin for insurance purposes, including to evaluate and, if approved, process payment of your claim. By providing us with your email address, you specifically provide us with consent to communicate with you by email for pet insurance purposes.

By submitting this claim, you declare that all details provided in this claim submission are true and accurate. You further authorize your attending veterinarian, upon request to release your pet's medical records to Furkin pet insurance representatives.

For your protection, insurance laws require the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for payment of a loss is guilty of a crime and may be subject to fines and confinement in prison.

Member Information

| | |
|-----------------------------|---|
| Member Name: _____ | Your Pet's Name: _____ |
| Policy Number: _____ | Your Email Address: _____ |
| Signature: _____ | Preferred Telephone Number: _____ |
| | <input type="checkbox"/> Mobile <input type="checkbox"/> Home <input type="checkbox"/> Work |
| | Date: _____ |
| | MM / DD / YY |

Circumstances Surrounding Your Lost Pet

| | |
|---|--|
| Date of Disappearance: _____ | Details of How Loss Occurred: _____ |
| Date Loss was Reported to Authority: _____ | |
| Name of Authority: _____ | |
| Contact Name: _____ | |
| Phone Number: _____ | |

Advertising Details

If you wish to claim for advertising costs, please complete the following:

Details of Advertising: *(Please attach a copy of ad and paid invoice)*

Reward Details

If you wish to claim for a reward claimed, please complete the following:

Name of Person Who Found Your Pet: _____

The Amount of the Reward Paid: *(Please attach a signed receipt from the person who found your pet)* _____



Advertising & Reward for a Lost Pet Claim Form

Furkin will reimburse the cost of eligible advertising and reward money if your pet goes missing and you've reported your loss to a local shelter, humane society or animal services agency.

- Submit one (1) form for each pet.
- If you're mailing this form and receipts, please retain a copy for your records.
- All reimbursement requests must be received within 90 days from the date your pet went missing.
- The combined advertising and reward benefit limit is a maximum of \$1,000 annually.

To qualify for this benefit:

- The loss of your pet must have occurred at least 48 hours after your policy effective date which is the waiting period for this benefit.
- You must not have applied for this benefit within the past two policy years.
- Your pet must have been microchipped prior to becoming lost.
- You must have first reported your pet's loss to a local shelter, humane society or animal services agency.

For advertising costs:

- You must provide receipts to support your claim, e.g., printing of lost pet posters.

For reward money:

- The person who received the reward cannot be a member of your family, a member of your household, your employee, the person who was caring for your pet at the time they were lost or be anyone otherwise known to you.
- You must provide a signed receipt from the person who found your pet.

Reimbursing Your Claims is a Priority at Furkin

We will process all your claims for reimbursement – whether simple or complex – **as quickly as possible.**

1 Complete Your Claim Form

Please fill in all the fields on this claim form and provide all the requested additional information.

2 Send Us Your Claim Form and Itemized Invoices

Note that without all of the required documentation, we are unable to complete processing of your claim.

Please also attach your itemized invoices.

3 Send Your Claim Documents

Once your claim is ready to submit, you can send it to us by:

Email: claims@furkin.com

Fax: 1-855-868-0840

Mail: 309 - 1277 Lynn Valley Road
North Vancouver, BC V7J 0A2



Direct Deposit Reimbursement

We use Direct Deposit to ensure your claims reimbursement gets to you quickly by depositing directly into your bank account.

If you did not supply your bank account information when you enrolled, and this is your first claim, **you will need to call our Care Team at 1-888-453-1088** and provide your banking information for reimbursement.



Have questions or need more support?

Call us: 1-888-453-1088 • Email us: care@furkin.com

To learn more about what pet health expenses are eligible or ineligible for coverage, please refer to your Policy document.